



## New Hire Crossmatch FraudX™ INVESTIGATIVE INTELLIGENCE

### New Hire Crossmatch FraudX™ Solution:

On Point Technology's New Hire Crossmatch FraudX™ solution allows state agencies to utilize SDNH and NDNH to their fullest capacity – essential at all times, but especially now with severely strained State Unemployment Insurance Agency budgets reducing staffing levels. This application reduces the case load for agents by filtering out hits without overpayments. It also identifies duplicate issues before an employer is sent an earning request letter or an investigator spends time on a non-productive overpayment.

The New Hire Crossmatch FraudX™ matches new hires with weekly continued claims and removes reports with no claims after the date of hire. The application scores the remaining cases using the New Hire FraudX™ Algorithm. Case selection for weekly delivery is controlled by the user on an easy to use business rule page.

### Features:

- Ranks cases according to likelihood of overpayment and fraud
- Uses data mining and predictive analytics to determine quality cases for investigation
- Excludes leads and cases not requiring investigation
- Filters out duplicate new hires reports and issues in process or previously adjudicated
- Eliminates name discrepancy between new hire record and benefit system record
- Removes new hire reports with missing W-4 data
- 100% compliant with the guidelines set forth in UIPL 19-11
- Integrates with legacy adjudication workflow
- Configuration for state law, policy, and procedures
- Controls workload per configurable business rules

## Benefits:

- Optimizes the new hire process to prevent overpayments
- Improves timeliness of adjudicating earnings issues
- Greatly minimizes investigator's time spent on cases not worth investigating
- Protects the UI Trust Fund
- Reduces mailing costs and the cost of imaging unnecessary return paperwork
- Avoids employer's completing unnecessary paperwork
- Scores and ranks cases with the highest potential return value for investigators
- Prevents paperwork mailings to the wrong individual by addressing identity issues
- Investigators have access to new hire employer's contact information, when there is no FEIN/EAN match

**DIRECTORY OF NEW HIRES**    View the most recent runs of the crossmatch process or view runs before a specific date

Results Using New Hire Data Gathered on: **05/30/2016** Job Status: **Completed** Run on: **05/31/2016 MOST RECENT**

Number of New Hires Records Received: **800**  
Number of New Hires Removed by Filtering: **300**  
click on a category to see the records that were dropped.

- Name Mismatch Between New Hire Record and Benefit System: 50
- Cannot be Adjudicated due to Missing Data: 30
- Existing Earnings Issue: 90
- No Continued Claim After Hire Date: 50
- Duplicate Cases: 70
- Below Minimum Score (Set at 30 per business rule): 10

Remaining Records After Filtering: **500**  
Workload Limit: 300

Total Number of Cases Sent for Investigation: **300**  
(Based on high scores)  
Lowest Score Selected: 30  
Highest Score Selected: 98

Results Using New Hire Data gathered on: **05/23/2016** Job Status: **Completed** Run on: **05/24/2016**

Results Using New Hire Data gathered on: **05/16/2016** Job Status: **Completed** Run on: **05/17/2016**

Results Using New Hire Data gathered on: **05/09/2016** Job Status: **Completed** Run on: **05/10/2016**

## Why On Point Technology:

**TRUSTED.** For over 25 years, On Point Technology has been the leader in providing unmatched technology and expertise to Unemployment Insurance Agencies

**EXPERIENCED.** Unrivaled team of seasoned former state Unemployment Insurance professionals, who have a combined 400 years of UI experience

**FOCUSED.** Specialized exclusively in UI services and solutions – our technology, expertise, dedication and delivery are all 100% focused on achieving results for your Agency.